

RESIDENTIAL LIFETIME WARRANTY (PRODUCT ONLY)

If properly cared for, there should never be a problem with your ColorQuartz Surfaces. Please read carefully the terms and conditions of ColorQuartz warranty. Quartz is an extremely hard material and will offer you one of the best solutions for countertops in your home.

Terms and Conditions:

- This warranty applies to the Original Purchaser of ColorQuartz products. If the product was purchased through a newly constructed home builder, this warranty applies to the First Owner of the property who purchased and installed ColorQuartz Surfaces in his/her residence. This warranty does not cover any residence where the First Owner is not the occupant.
- This warranty expires upon transfer of ownership of the property to subsequent parties. This warranty is not transferable and does not cover claims made by subsequent owners of your home.
- This warranty applies only to ColorQuartz Surfaces, which has been permanently installed in interior application and has not been removed from their original installation area(s).
- This warranty applies only to surfaces which have been maintained according to ColorQuartz Care & Maintenance guidelines. This warranty does not cover damages caused by product mishandling, improper care and maintenance, impact damages, heat damages, physical and chemical abuse, and damages resulting from exposing the material to extreme weather conditions.
- This warranty does not cover chips or impact damage, scratches, color variances, thermal shock, chemical abuse, misuse or improper/defective fabrication. Make sure to check thoroughly your ColorQuartz countertops at installation. ColorQuartz is highly resistant to scratches, but it is not scratch proof. No direct cutting shall be done on the surface. Proper care and maintenance shall be followed – refer to ColorQuartz Care & Maintenance Guide.
- In case of product manufacturing defects, ColorQuartz USA Inc. has the option to repair or replace the product only. If replacement is needed, exact color matching cannot be guaranteed.
- This is a product warranty only. It does not cover additional labor to remove, fabricate and/or reinstall ColorQuartz, or any other tasks necessary to complete the replacement or removal of the defective material. These labor cost are the responsibility of the customer.
- This warranty does not cover additional modifications or supplemental repairs such as structural changes, plumbing, electrical, cabinets, tiles, etc. that may be necessary to complete the repair or replacement of Colorquartz products covered under this warranty. These cost, material and labor, shall be the responsibility of the customer.
- This warranty only applies to polished finishes. It does not apply to surfaces with honed and textured finishes.
- This warranty does not cover finishes that have been altered from original ColorQuartz factory-applied finish. Any issues arising from the practice of “additional and/or in shop honing” are the sole responsibility of the fabricator who performed the process and/or the owner who purchased the original ColorQuartz Surfaces.

COLORQUARTZ[®] SURFACES

- This warranty does not cover any failures due to inadequate support for the installation. This includes overhangs in excess of recommended support guidelines or unsupported base.
- As ColorQuartz contains natural quartz, this warranty does not cover natural variations in the color, size, and pattern movement of the natural quartz. These characteristics are inherent in the stone.
- This warranty does not cover flooring applications.
- This warranty does not cover ColorQuartz products exposed to outside weather and climate conditions, abnormal use or conditions, or abuse in any way. Abnormal use or conditions includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, and damage from improper care and maintenance. Do not use products like SOS, oven cleaners, bleach, silver cleaners, tarnish removers, or any other similar products. Also do not attempt sealing the product, do not use any abrasive or harsh scrubbing pads, paint removers, any strong alkaline or acid or oxidizers. Do not use products with pumice.
- This warranty does not cover seam appearance and seam performance. Seams performance can fail with shifting or movement of the substrate, foundation, cabinets or from thermal shock. Thermal shock can happen with roaster ovens, heat lamps, crock pots, griddles, electric frying pans, or anything that can create excessive heat.
- This warranty does not cover products if you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.
- ColorQuartz is not liable for any loss of direct or indirect, consequential, incidental, punitive, and any other similar damages arising out of the use or inability to use the product in residential applications covered by this warranty. This includes but not limited to, loss of use, loss of profits, business interruption, and/or any other losses.
- ColorQuartz is not responsible for damages or injury caused by acts of God, job site conditions, architectural and engineering changes, structural movement, acts of vandalism, and accidents occurred in job sites that may cause damage to the material.
- This warranty only applies to products that have been paid for in full.
- In order to obtain service under this residential warranty, you must provide proof of purchase in the form of a copy of your original invoice or receipt showing the name of the Owner who purchased and installed ColorQuartz products in his/her residence(First Owner). Without proof of purchase, this warranty is void.
- This residential warranty does not cover commercial applications for any use. Commercial use includes: apartments, rental properties, hotels, offices, or any other place of business. For commercial projects refer to ColorQuartz Commercial Warranty.

ColorQuartz makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein.